

# COMPANY PROFILE 2024



**NCRS**  
RESOURCE SOLUTIONS

## ABOUT US

NCRS is an established business that focuses on all mining related services with sound knowledge, offering turnkey solutions to increase production, cost saving measures and growth of our clients. Our focus is based on mining and project operations. Our expertise saves clients' money and ensure record driven production results that can be measured. We strive to be the preferred partner without limitations and to grow with our clients.

With 40+ years of experience between the partners of the company in the mining industry that grew up in the iron ore and manganese mining hub of South Africa, we understand the challenges faced with the mining operations in the area as well as the social-economic impact it has. We commit to offer the best solutions to improve operations and relationships between clients and the local communities working together for a better future.

We are committed to resolve all problems our clients may face in the most efficient manner with a proven track record of loyal and sustainable clients.

## VISION

Our vision is to be the preferred company that renders the provision of excellent service and ensuring customer satisfaction in the services provided.

## MISSION

Our mission is to provide superior service, this ensures customer satisfaction and subsequent achievement of success.

We place value in the training and placement of individuals in which we find potential to grow and sustain operational requirements of clients.



# OUR VALUES



## SAFETY

Incorporate safety into every aspect of our work and don't deviate from that plan. Strive for zero incidents.



## INTEGRITY

Our company will include the highest level of honesty, ethics, and moral correctness. We will not compromise employees, customers, or our company.



## RESPECT

Ensuring respect circulates between employees, customers, third parties, principles, laws, environment, regulations, and ethics.



## TEAMWORK

We aim to work together as a team along with our customer to deliver better service, we also collaborate with third parties like technical and maintenance specialists.



## INNOVATION

As the world evolves with technology, we put in initiatives with our management, technical and maintenance teams to improve our future and current systems.



## QUALITY

This is where specification of products, standard operating procedures, key performance areas, quality checks and scope of work are kept in all tasks conducted.

# OUR SERVICES

## WE SUPPLY

- Skilled personnel
- Management of HR component of clients
- Management of production
- Procurement services
- Training and skills upliftment programs



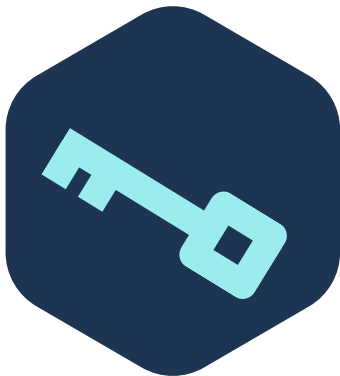
## HR SPECIFIC PROCESS

- Fit our cost to clients' needs
- Follow the LOCAL recruitment process to ensure all stakeholders are satisfied in order to limit risks for clients' reputation.
- MIE Checks on criminal record as well as trade or degree verification
- Thorough pre-screening process and preliminary interviews
- Best candidates presented to client for final interviews



## KEY TO SUCCESS

1. Excellence in fulfilling promises, reliability and trustworthiness within agreed principles.
2. Utilization of high-level expertise in the execution of tasks.
3. Service back-up.
4. Employment of ad-hoc professionals to achieve goals.
5. On-going product and service training.
6. Back office support with paperwork, bookings and all other onboarding requirements to ensure employees are site ready as soon as possible.



## SCOPE OF OPERATION

NCRS (Pty) Ltd subscribes to the principles of employment equity and B-BBEE and our customers benefit from the fact that their procurement scorecard is enhanced, as NCRS (Pty) Ltd is a Level 2 B-BBEE company. It also enhances a policy of supporting young entrepreneurs and job creation.



## OUR STRATEGY

1. To create and develop a brand that will be able to compete with major players in the selected industries.
2. To create and develop business models that will ensure growth, sustainability and maximum capitalization on the opportunities provided by the public and private sector.
3. To contribute to the socio-economic objectives of the country by creating an expansion through optimization, therefore increasing the demand for skilled and un-skilled labour.
4. To continue to forge strategic partnership with relevant stakeholders.



## ENVIRONMENT

We always work according to the health and safety standards as per the health and safety acts to ensure that above all, employees receive a specific number of hours, practical and technical training. Safety equipment and uniforms are provided on all mining operations.



### BENEFITS OF USING OUR LABOR

- We work with most of the local engineering and mining companies, so we have a large pool of talented and trustworthy workers
- We mitigate your risk with workers as we carry the full legal responsibility
- We assist with financing of 30 day accounts, buying our clients time to recover their outstanding debts
- We manage the whole disciplinary and poor work performance process to ensure our clients' focus on growth while we ensure production targets are met
- We have staff retainment policies in place to ensure our workers don't leave before their projects are completed, saving our client money and ensuring optimized production



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